

Centralise and co-ordinate your Patient Transport requests



IN ANY PRACTICAL CPAN SYSTEM, IT MUST ALSO BE ASSURED THAT THE INTERCEPTOR WILL, AT SOME POINT AND OUT THE GENERAL SYSTEM THAT IS BEING USED, SECURITY OF THE MESSAGE NUMBER IS PREVENTING THE INTERCEPTOR FROM FINDING OUT THE MESSAGE KEY, THE SPECIFIC DETAILS OF EXACTLY HOW THE SYSTEM WOULD BE USED FOR BEING THAT PARTICULAR MESSAGE.





Behind every patient transport journey is a patient transport request.

If your organisation is currently using paper based booking forms then NEPTUNE™ from Lingo Systems can help you achieve significant process improvements and improve the data quality of your bookings.

NEPTUNE™ is a web-based booking system designed specifically for healthcare providers.

Using a web-browser, staff located at any ward at any campus can raise a new booking and submit it for processing, thereby funneling all requests into a centralised, aggregated dashboard.

The booking form ensures a high level of data quality through the use of mandatory fields and 'decision support' tools to help staff choose the most appropriate transport service level, including:

- Bariatric
- Acuity (H,M,L)
- Transport type (Stretcher, Walker)
- Infectious status
- Multi-load
- Service level (2 hrs, 4hrs, etc)
- Mental health status

Whether your organisation has in-house vehicles and crews, outsourced to a contractor or a mix of both, NEPTUNE™ will underpin a high-quality, cost-effective patient transport service:

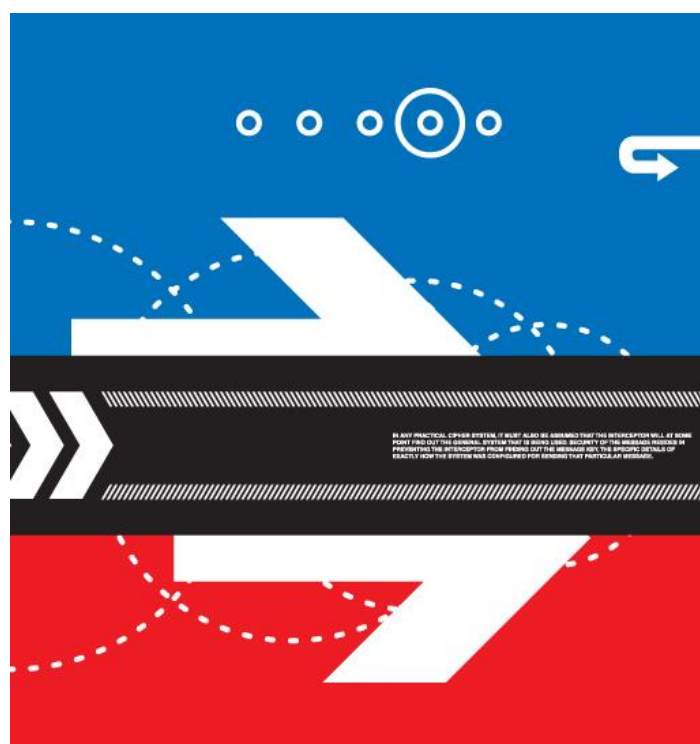
No more paper forms. Web based, online 24/7 from any ward, any campus.

Guideline and policy compliance. The system can be customised to suit your patient transport policy and the regulatory framework of your State, meaning staff do not have to memorise them.

Algorithmic Smarts. Calculate payment liability, acuity, mobility and the most-cost effective service level such as stretcher, wheelchair and walker.

Track delays. Record the actual pickup time to compare against the scheduled pickup time and customisable delay reason codes.

One-Click reports. Real-time, operational and performance reports with capability to drill down to the ward level and date ranges.



Easy invoice reconciliation. Make invoice reconciliation a breeze with access to historical bookings by ward, by campus. Export to Excel for further slicing and dicing.

Automatic faxing. Automatically fax bookings any time of day using a standard template.

Optimise crew workload. 'Whole of Organisation' view to optimise and stagger pickup times to minimise delays and get patient's to their destination on time.

Run Sheets. View and print daily run sheets for each transport provider including your in-house crews.

Accountability. Track requests back to cost centre, name of person who raised the booking and the name of authorizing medical practitioner.

Gatekeeper mode. All bookings can be queued to a centralised dashboard during business hours if a gatekeeper model is adopted, such as transit lounge.

Cancellations. Ward staff can cancel bookings with the cancellation letter automatically faxed to the provider.

Record 000 requests. Enter emergency bookings retrospectively to facilitate invoice reconciliation.

Save money. Reduce stretcher use, divert bookings away from emergency crews and take advantage of multi-loads.

Infectious flags. Flag a booking if infectious to allow time to clean the vehicle.

Keep your CFO happy. Fixed-fee annual licencing means budgeting is a snap, all inclusive of support, upgrades and maintenance.

Keep your IT Manager happy. Formal change management, 2nd level support, service level agreement and no software to install on user PC's.

Be up and running quickly. We can host the system on your servers or provide 'cloud' hosting for you.

For more information

Contact Kurt Lingohr on **0419 87 86 89** to request a demonstration or email: kurt.lingohr@lingosystems.com.au

About Lingo Systems

We develop and implement inexpensive software systems that are highly effective at achieving process improvements and streamlining the business of health care administration.

www.lingosystems.com.au

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